PEI FVPS Inc. – 38th Annual General Meeting  
Wednesday, June 19, 2018 – 6:00 p.m. to 8:00 p.m.  
Farm Center, 420 University Ave, Charlottetown, PE

**Present:** Gwyn Davies, Michelle Burge, Nishka Smith, Cindy Banks, Jan Devine, Tina Pranger, Dara Rayner, Ellen Ridgeway, Shira Zipursky, Kim MacGuigan, Lindsay Merrill, Melissa Munro-Bernard, Wendy Verhoek-Oftedahl, Gloria Dennis, Bridget Morriscey, Danny Gallant, Lauren Gallant, Andrea LeClair Shefler, Rachael Crowder, Daneen MacDonald, Jane Ledwell, Danya O’Malley (exofficial), Paxton Caseley (exofficial)

**Regrets:** Caroline McRae, Lee Anne Farrar

**Chair:** Tina Pranger

1. **Approval of Agenda**  
   **MOTION:** Be it resolved that the agenda be approved as presented.  
   **M/S:** Danny Gallant / Andrea LeClair Shefler  
   **CARRIED.**

2. **Approval of Minutes**  
   **MOTION:** Be it resolved that the minutes of the 37th Annual General Meeting held June 27, 2018 be approved with amendments. Expand on which bylaw was amended and how.  
   **M/S:** Melissa Munro Bernard/Lauren Gallant  
   **CARRIED.**

3. **Financial Statements**  
   Michelle Burge from MRSB reviewed the Statement of Financial Position, which is a snapshot of the financial position of the organization at March 31, 2019. Auditor report is different than previous years as it is now following an international standard which makes the report longer. It is the opinion of the auditor that it presents fairly and in accordance with Canadian standards. A clean bill of health.

   Overall assets have increased throughout the year, cash 341 000, temporary investment acct in new and sale of Jennifer street property acct for 161k. Restricted endowment fund is up to 650k approx. additional 72k invested and 30k growth.

   Liabilities have also increased. Operating profit approx. 200k. see report for details in edit. Change in operating fund is endowment. Surplus funds. 250k increase in operating.  
   Donations/fundraising seen 40k increase. Donations 120k. Fundraising activities 95k for the year increased approx. 35k. Activities were successful. 163k from sale of property and then invested. WP renovation grants from JH society and province, 70k (50k grant, 20k FVPS)  
   Excess in revenue over expenditures lend to the resulting surplus. The temporary housing project had been fully funded by province and presented no out of pocket costs for FVPS. 30k increase in wages. Relief staff wages down, difficult to differentiate who is PT and who is relief. May change this reporting process going forward as we are consistently within budget and the differentiation is not overly necessary.

4. **Motion to Approve the 2017-18 Audited Statements**  
   **MOTION:** Be it resolved that the audited financial statements be accepted from MRSB Chartered Accountants for the fiscal year ending March 31, 2019.  
   **M/S:** Shira Zipursky/Daneen MacDonald  
   **CARRIED.**
5. **Motion to Appoint Auditor**

MOTION: Be it resolved that MRSB Chartered Accountants be appointed as auditors for the 2019-20 fiscal year.

M/S: Melissa Munro Bernard/Andrea LeClair Shefler

CARRIED.

6. **Election of Directors**

Lauren and Danny presented the report from the nomination committee. There were two nominees brought forth for election to the board: Bridget Morriscey and Mary Rogers, with a third seat still vacant. Lauren called for further nominations from the floor three times. Hearing none, Daneen moved that nominations cease and for the nominations presented to be approved. Gwyn seconded the motion. As such, the nominees were declared members of the board.

7. **Report from Board Chair and Executive Director**

_Danya O’Malley – Executive Director_

Danya has reached the third year of her three year contract as Executive Director and reflected on her first term as Executive Director. She mentioned how much she has grown both professionally and personally. Pointing to the achievements of her mentor and previous Executive Director, Phil Matusiewicz, she felt she had a tough act to follow, but is thankful that she was able to gain confidence and excel in her role despite any challenges she faced along the way.

In talking about the achievements and success of the organization this past year, Danya mentioned that FVPS has received a significant amount of media this year and requests for staff training. It is encouraging to see the respect the public has for FVPS and that people are becoming more generally aware of our services.

_Tina Pranger – Board Chair_

Tina recognized the incredible hard work of Danya as Executive Director. The Board achieved many things this past year. Previously it had functioned solely to provide oversight. While it still maintains that role, it has expanded and begun to take on more of an active leadership role to represent the organization and help move it forward. Meetings have been restructured such to include both business and leadership tasks.

In clarifying the question of ‘who do we serve?’ it has been reaffirmed that FVPS is a feminist organization and three particular groups have been identified as recipients of our services. This includes people who experience and are victims of violence; people at risk; and the public at large.

The Board also spearheaded the evaluation framework with the help of Nishka Smith which will form the basis of the upcoming strategic plan. Looking forward, we need to identify existing gaps in services and whether it is it our role to fill it. Tina would also like to host a volunteer recognition event and as well, work to reignite staff/Board relationships and events.

8. **PEI FVPS Evaluation – Nishka Smith**

Nishka Smith presented on her evaluation findings. Data was collected between October 2018 and June 2019. She reviewed an overview of results from the Anderson House, Outreach, and Partner Surveys.

Of the surveys distributed for the Anderson House (AH) survey, only 4 out of 20 were completed.
The length of stay correlated positively with an increase in the level of comfort for residents. Departures from the shelter are often quite sudden and the women in AH are dealing with crisis; therefore it can be assumed that giving an evaluation is not a priority. It would be beneficial to explore ways to increase feedback received from women as it is clear that something did not click.

There were 45 respondents in the Outreach survey. 20% had previously stayed at AH and 80% did not. 63% received service for more than 12 months. 52% connected with an Outreach Worker more than 20 times. Again, the longer clients are with worker, the more comfortable they report being. Clients expressed the importance of their Worker’s flexibility. The response rate for clients accessing our Outreach services as compared to Anderson House are much higher, to which Nishka hypothesized may be attributed to the fact that clients with Outreach Workers may be experiencing more overall stability.

There were 65 respondents for the Partners survey, 48% of which were from Child and Family Services. 71% had a good understanding of the types of services offered, meaning there could be more clarification. 86% feel staff is successful in their work. 31 of the 65 respondents have a direct professional relationship with Outreach Workers, yet only 51% have an understanding of what our Workers do. More communication needed.

Responses from Partners about their concerns: 24% had issue with wait times for service, 49% no concerns. Nishka will look at the data to see if those partners with concerns about wait times are those that only work with AH. There were also more concerns that Partners are not confident in knowing what services we provide. Overall very good findings. There is also good constructive feedback in the full report.

9. Other Business
   None.

10. Adjournment
    
    MOTION: Be it resolved that the 38th annual meeting be adjourned.
    M/S: Dara Rayner

    CARRIED.

    ________________________________ ________________________________
    FVPS Board Member         Date

    ________________________________ ________________________________
    FVPS – Recording Secretary Date